

In Ulead Video Studio, the videos won't play and nothing happens - as if the software were frozen.

Check that the graphics board drivers are up to date as follows:

- Click on Start/Settings/Control Panel.
- Select the Device Manager tab.
- Click on the + symbol next to Graphics board.
- Select the name of your graphics board.
- Click on Properties.

Contact your manufacturer for a graphics board driver update.

Make sure that no other device is sharing the DV Action card's IRQ, as follows:

- Click on Start/Programs/Accessories/System Tools/System Information.
- Click on the + symbol next to Hardware resources.
- Select IRQs. A list of IRQs used by your different hardware devices will be displayed in the right-hand window.

If the card is sharing its IRQ with another device, move the card to a different PCI slot in the computer or assign it an IRQ in the computer's bios as described in your motherboard's or computer's manual. If the problem continues, update the bios on your motherboard and chipset drivers.