

The computer freezes during video recording.

1- Some motherboards use PCI controllers that do not support busmastering* when transferring data between the DV Action! board and the graphics board and this can block the system. In general, this problem does not tend to occur with motherboards using INTEL PCI controllers.

Please refer to your motherboard manufacturer's website to see whether a bios update is available to correct the problem. Also update your motherboard's chipset patch.

Please visit your motherboard manufacturer for the latest update.

2- The problem may also be due to an incompatibility with certain graphics boards that do not correctly support bus mastering* or that do not support IRQ sharing with other system devices.

Make sure that there are no other devices conflicting, or sharing IRQs with, your DV Action! board by following the procedure below:

- Click on Start/Settings/Control Panel.
- Double-click on the System icon.
- Select the Device Manager tab.
- Select Computer and click on Properties.

A list of IRQs used by the different devices installed on your PC will be displayed.

Make sure that your DV Action! board is not sharing a number with another device. If it is sharing its IRQ with another device, either change its PCI position or exchange the IRQ with the PCI position used by the board in the computer's BIOS. Please refer to your motherboard's user manual for more information.

Make sure that the colour resolution in the display properties is set to at least 800x600 in 16 bits.

Make sure that DirectX is correctly installed. If necessary, you can also install the latest version of DirectX available on Microsoft's website, or reinstall Ulead Video Studio.

You could also try installing a different graphics board, as your current graphics board may be incompatible.

Bus mastering*: Method of transferring data between a controller and the motherboard, enabling direct transfer to or from the RAM without CPU intervention.