

I have a subscription with AOL in unbundled mode, and my Modem router is properly connected to my account, but I can't access certain pages on the Internet.

For an unbundled ADSL account with AOL, your Modem router's settings must be modified: the MTU value must be set in the range of 1400 bytes, in contrast to the default value of 1500 bytes used by most other service providers.

In order for you to be able to adjust this value, you must update your Modem router with Firmware version 1.0.52 or higher. This Firmware version is available in the Downloads section.

Once your Modem router has been updated, launch WiFi Manager:

1. In the home page, click the *"Your ADSL connection"* button.
2. Tick the *"Configure all settings manually"* option and enter your AOL account settings manually, referring to the table provided in the *"Display your ISP settings"* section.

The screenshot shows the Hercules QuickAccess to modem router WiFi Manager interface. The window title is "Hercules QuickAccess to modem router". The main heading is "WiFi Manager". There are two tabs: "Home page" and "Your ADSL connection", with the latter being active. The interface contains the following elements:

- Instructions:** "This page allows you to communicate your ADSL connection settings supplied by your ISP (Internet Service Provider) to your Hercules modem router. Make sure that you have all of your subscription settings in hand, then follow the instructions below." and "To manually fill in the settings below, make sure that you have your subscription information for your ADSL line in hand, as well as the 'Reminder sheet' form found in your user manual. You may have to get in touch with your service provider for details on some of the requested settings."
- Connection type:** A dropdown menu set to "PPPoE".
- Display your ISP settings:** A prominent pink button.
- Connection Username (Login):** A text input field containing "username".
- Connection Password:** A password input field with masked characters.
- MTU:** A text input field set to "1400" bytes.
- VPI:** A text input field set to "0".
- VCI:** A text input field set to "0".
- Always stay connected:** A checked checkbox.
- Configure all settings manually:** A checked checkbox.
- Buttons:** "Apply and Save" and "Clear".
- Status:** "Connection status: Disconnected".
- Speeds:** "Download speed: 0 kbps", "Upload speed: 0 kbps", "IP address: N/A".
- Connect/Disconnect:** Two buttons at the bottom.