

My Internet Service Provider sent me several usernames or logins for my ADSL account. Which one should I use to connect my Modem router to my ADSL account?

Out of the various usernames or logins you may have received, you should select the one called **“Username”** or simply **“Login”**.

You must enter this connection username on the *“Your ADSL connection”* page in WiFi Manager.

Home page Your ADSL connection

This page allows you to communicate your ADSL connection settings supplied by your ISP (Internet Service Provider) to your Hercules modem router. Make sure that you have all of your subscription settings in hand, then follow the instructions below.

Your Hercules modem router is equipped with presets for connecting to the vast majority of Internet Service Providers, including: Wanadoo, BT Broadband, BT Yahoo, Tiscali, Virgin, PIPEX. For these service providers, all you have to do is enter your connection Username (Login) and Password below. For other service providers, please refer to your user manual.

Connection Username (Login): Always stay connected:

Connection Password:

Configure all settings manually: **Apply and Save** **Clear**

Connection status: Disconnected Download speed: 0 kbps
Upload speed: 0 kbps
IP address: N/A

Connect **Disconnect**

Some Internet accounts require the addition of the domain name following the connection username (example: username@domaine.fr). Please refer to the following table for details of the specific settings for your Internet Service Provider. You can also contact your Internet Service Provider directly for help with your settings.

Note:

The other identifiers generally provided are for your email account(s). They should not be used to configure your Modem router, but only to configure your email software.

Country	ISP	Connection type	Encapsulation	VPI	VCI	MTU (bytes)	Comments
UK	Brightview	PPPoA	VC-Mux	0	38	1500	
	AOL	PPPoA	VC-Mux	0	38	1400	Add "@aol.com" after your Username (Login)
	Wanadoo	PPPoA	VC-Mux	0	38	1500	
	Tiscali	PPPoA	VC-Mux	0	38	1500	
	Virgin	PPPoA	VC-Mux	0	38	1500	Add "@adsl.virgin.net" after your Username (Login)
	PIPEX	PPPoA	VC-Mux	0	38	1500	
	FreeSurf	PPPoA	VC-Mux	0	38	1500	
	BT Yahoo! Broadband	PPPoA	VC-Mux	0	38	1500	
	BT Broadband	PPPoA	VC-Mux	0	38	1500	
	België	Belgacom	PPPoA	VC-Mux	8	35	1500
Skynet		PPPoA	VC-Mux	8	35	1500	Voeg "@SKYNET" toe aan je gebruikersnaam (Login)
Versatel		PPPoA	VC-Mux	8	35	1500	
Tiscali		PPPoA	VC-Mux	8	35	1500	
Edpnet		PPPoE		8	35	1492	
Scarlet		PPPoA	VC-Mux	8	35	1500	Voeg "@SCARLET" toe aan je gebruikersnaam (Login)
Nederland	Planet	PPPoA	VC-Mux	8	48	1500	
	Het Net	PPPoA	VC-Mux	8	48	1500	
	XS4ALL	PPPoA	VC-Mux	8	48	1500	
	KPN	PPPoA	VC-Mux	8	48	1500	
	Zonet	PPPoA	VC-Mux	8	48	1500	
	bbned	PPPoA	LLC-Mux	0	35	1500	
	Euronet	PPPoA	LLC-Mux	0	35	1500	
Cistron	PPPoA	LLC-Mux	0	35	1500		

Country	ISP	Connection type	Encapsulation	VPI	VCI	MTU (bytes)	Comments
España	Terra (Direccionaliento estático)	DHCP(RFC1483R)	LLC	8	32		
	Terra (Direccionaliento dinámico)	PPPoE		8	35	1492	
	Telefonica (Direccionaliento estático)	DHCP(RFC1483R)	LLC	8	32		
	Telefonica (Direccionaliento dinámico)	PPPoE		8	35	1492	
	Wanadoo (Direccionaliento estático)	DHCP(RFC1483R)	LLC	8	32		
	Wanadoo (Direccionaliento dinámico)	PPPoE		8	35	1492	
	Retevision	PPPoA	VC-Mux	8	35	1500	
	EresMas	PPPoA	VC-Mux	8	35	1500	
	Ya.com	PPPoE	LLC-Mux	8	32	1492	Añadir "@yacomadsl" después del Nombre de usuario (Inicio de sesión)
	Ola Internet	PPPoA	VC-Mux	0	35	1500	
	Colt Telecom	PPPoA	VC-Mux	0	35	1500	
	Albura	PPPoA	VC-Mux	1	32	1500	
	Italia	TIN.IT	PPPoA	VC-Mux	8	35	1500
Fastweb		PPPoA	VC-Mux	8	35	1500	
Wind		PPPoE		8	35	1492	
Tiscali		PPPoA	VC-Mux	8	35	1500	