I've subscribed to a membership with my Internet Service Provider with a fixed IP address (I don't have a connection username or password). Where should I enter my settings?

To configure your account in your Hercules Modem router's settings, follow the steps below:

1. Access your Modem router's settings via Quick Access (your computer must be properly connected to your Modem router either via WiFi, or by the gray Ethernet cable).

2. In the Home page, click the *"Your ADSL connection"* button.

3. Tick the *"Configure all settings manually"* option.

4. Select the *"Static IP"* connection type in the drop-down menu. Enter the fixed IP address indicated by your ISP, along with the Subnet mask and Default gateway. You must also enter the primary and secondary DNS servers.

This page allows you to communicate your ADSL connection settings supplied by your ISP (Internet Service Provider) to your Hercules modem router.
Make sure that you have all of your subscription settings in hand, then follow the instructions below.

To manually fill in the settings below, make sure that you have your subscription information for your ADSL line in hand, as well as the "Reminder sheet" form found in your user manual.
You may have to get in touch with your service provider for details on some of the requested settings.

Connection type: Static IP

Display your ISP settings

IP address:
Subnet mask:
Default gateway:
Primary DNS server:
Secondary DNS server:
    Bridge mode ✔   Route mode ☐

Encapsulation: VC-MUX
VPI : 0
VCI : 0

Configure all settings manually: ✔

Apply and Save   **Clear**

Connection status: Disconnected

Connect   **Disconnect**

Download speed: 0 kbps
Upload speed: 0 kbps
IP address: N/A

5. Enter the Encapsulation, VPI and VCI settings (if you do not know them, please refer to the reference table by clicking the *"Display your ISP settings"* button or contact your ISP for the relevant information).

Apply and save your configuration to implement your connection.