


The remote control of my Smart TV 3 card is not working.

First, make sure the batteries are charged and inserted correctly and that the receiver is connected properly to the card.

Next, check that the program related to the remote is launched on startup:

- Start > RUN > type **MSCONFIG**
- In the STARTUP tab, insure that the box next to **SchSrv** is checked.
- If this is not the case, check it, click **APPLY** and reboot the computer.
- The icon  should normally appear in **Task Manager** (Near the clock)

You can manually launch the program from the software folder (by default):

C:\program file\InterVideo\Common\Bin\WinCinemaMGR.exe

Simply create a shortcut on your desktop, and run the program before launching Win DVR.