

When scrolling through menus or selecting files, the Tunes Explorer Wireless is slow to react or display the information.

Before going any further, make sure that your computer meets the Tunes Explorer Wireless and iTunes (or other music software) minimum requirements to insure proper performances.

There could be many reasons for the remote to react slowly:

- Insure that you are in working distance from the receiver. Delays could indicate that you are at the limit of the frequency range of the remote.
- Concrete or metal may have adverse effects on RF signals. For example, the position of the dongle should be chosen so that communication is not generally in line with your computer casing.
- Connection to an Internet radio station can vary accordingly to your Internet connection and server speed. Until the connection has been established with the radio station, no new information will be sent to the remote.
- The speed of your hard drive may also have an influence on how fast iTunes will load the files (particularly when using Smart Playlist or Party Shuffle), which consequently, may affect the time it take for the remote to receive the information.

It is generally recommended to keep your files on a different partition (or hard drive) as the one used by the operating system, especially if you have an important size library. As the operating system constantly read & writes to the hard drive, having your audio files on another partition will improve the computer performances.