## The person I'm talking to doesn't see or hear me when we're communicating via Windows Live Messenger or MSN Messenger.

In most cases, this is the result of improperly configuring your instant messaging application.

We therefore recommend that you reconfigure your instant messaging application's Audio and Video settings.
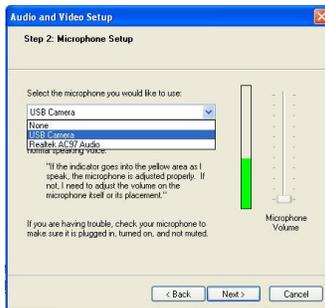
### Configuring Messenger



- Launch **Windows Live Messenger**.
- Select **Tools/Audio and Video setup...**
- In the window that appears, click **Next**.



- **Select the speakers or headset you would like to use** (your sound card connected to your speakers or to your microphone headset, for example) and adjust the listening volume.
- Click **Next**.



- **Select the microphone you would like to use** (the one on the Hercules webcam or on your microphone headset, for example).
- Click **Next**.

**Note:** If you select a microphone other than the one on your webcam, any modifications to microphone settings you make in Zoom Controller will have no effect.
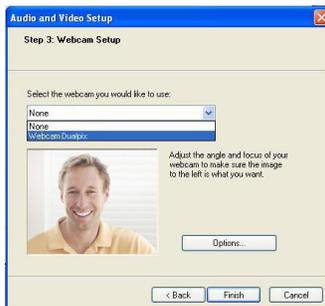


- **Select your Hercules Dualpix HD in the list**.
- If you wish, click the **Options** button to access your Hercules Dualpix HD's settings (brightness, hue…). Once you've modified the settings, click **Apply**, then **OK**.
- Click **Finish**.

### Starting a video call

- In your list of contacts, right-click on a contact.
- Select **Video**, then **Start a Video Call**.

⚠ Video calling is only possible if your contact is also equipped with a webcam and if they accept your call.