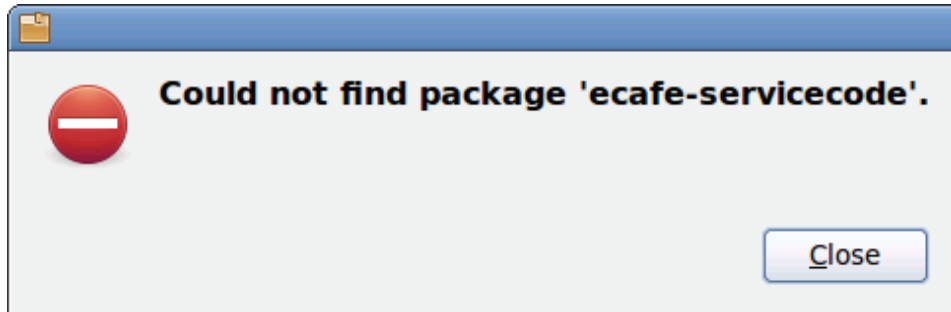


Could not find the “e cafe-servicecode” package

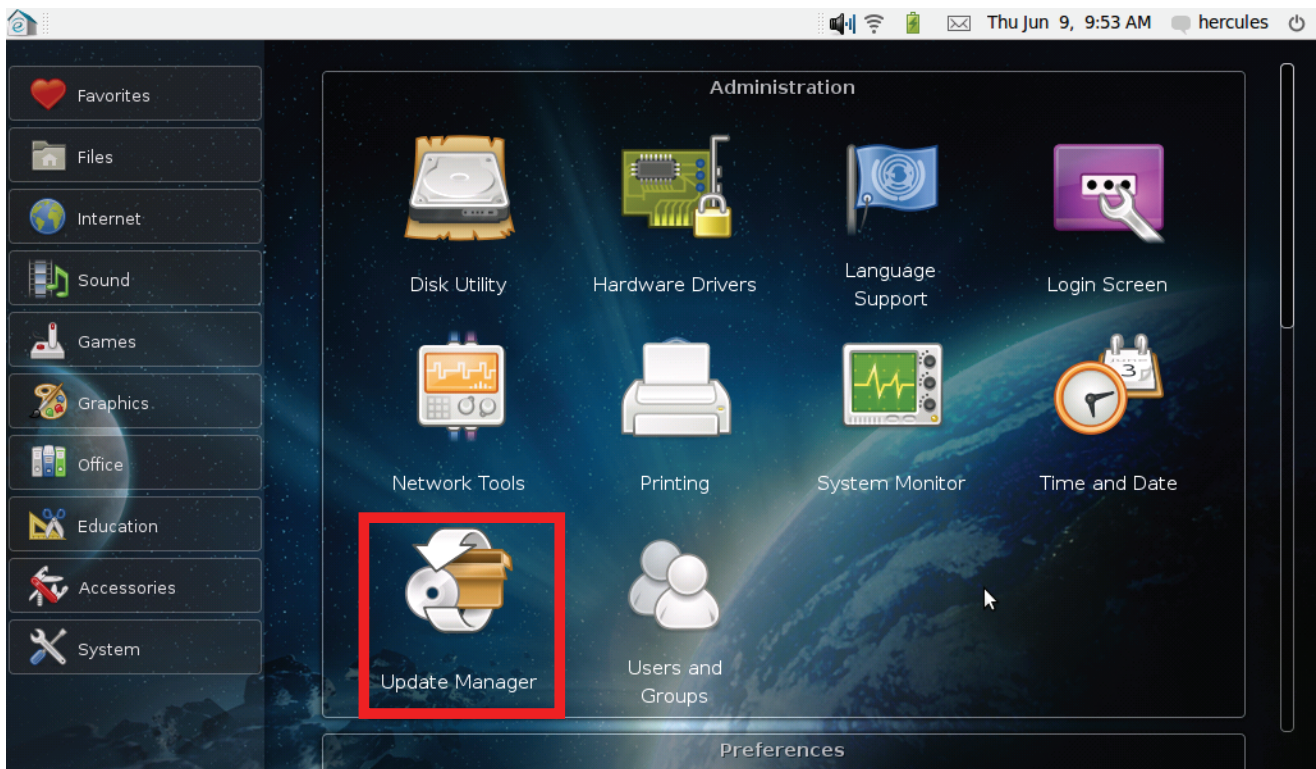
When the user clicks on the “Service Code’ application” link on the eCAFÉ™ Slim HD / eCAFÉ™ EX HD, an error message appears, stating that the software cannot be installed:



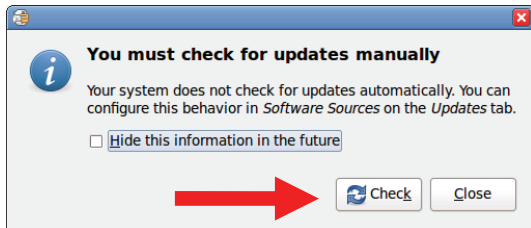
Solution

Update the list of available software by launching the “Update Manager” application (in the “System” section).

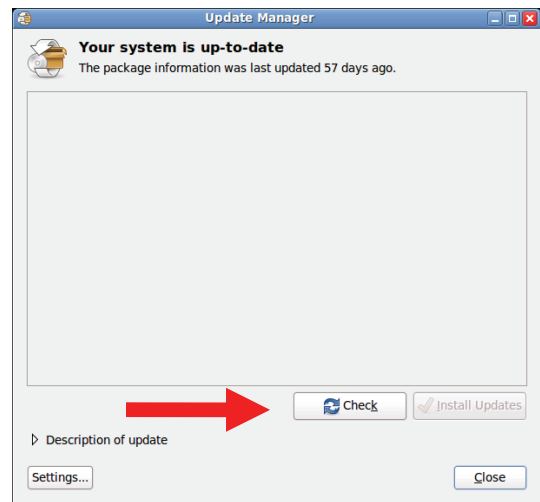
1. Launch the “Update Manager” application.



2. Click the “Check” button (in the dialog box asking you to check for updates manually, or the application’s main window).



or



3. Close the “Update Manager” application.
4. Click again on the link provided on the application installation page, in section 3 – INSTALLING THE “SERVICE CODE” APPLICATION.